

Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2024	99,99	0,01	59
1-30 November 2024	99,98	0,02	361
1-31 December 2024	99,98	0,02	288

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 October 2024	975	0
1-30 November 2024	520	0
1-31 December 2024	671	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2024	100	0	0
1-30 November 2024	100	0	0
1-31 December 2024	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 October 2024	0	0
1-30 November 2024	0	0
1-31 December 2024	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Service availability

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2024	99,83	0,17	8
1-30 November 2024	100	0	0
1-31 December 2024	99,93	0,07	3

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 October 2024	2 084	0
1-30 November 2024	2 353	0
1-31 December 2024	2 372	0

If response times were 0 milliseconds, a limited number of requests was made in the period.